

## Whirtleblower Application

HELP Call Help Desk @202-693-2424 LOGOFF PRINT CASE SUMMARY

You are logged in as Jason Brush, Office Name: NASHVILLE .

, or are togget in as substitution of			
Start Page Search Create Intak	Complainant Respondent Investigation Determination Additional Case Case Information Comments Summary		
Complainant Name: Estabrook	, Mark Respondent Name: FedEx Express		
Local Case Number: 4-1760-1	4-002 Activity Number: 22807127		
Case Summary			
Investigation Information			
Case Type:	AIR21		
Investigator ID:	Brush, Jason		
Date Complaint Filed:	10/09/2013		
Docketing Date:	10/28/2013		
Allegation Code:	P - Participation in Safety and Health activities		
Date of Adverse Action:	08/09/2013		
Adverse Action Type(s):	Discipline ; Suspension ; Other		
Complainant alleged that he was retaliated against by Respondent in that he was removed.  Allegation Summary: from flying status and ordered to seek mental health services on August 9, 2013 after safety concerns.			
Statutory Implications:			
ROI Submitted to Supervisor:	07/15/2014		
RSI Approval:	07/15/2014		
Respondent-COMPANY Inform	nation		
Respondent Name:	FedEx Express		
Number of Employees:			
SIC Code:	4512		
NAICS Code:	481112		
Union:	YES		
Legal Entity:			
Organization Type:	COMPANY		
Primary Address:	3610 Hacks Cross Road Memphis TN 38124 US		
Alternate Address:			
	Type Country Code Area Code Number Ext		
Phones:	Voice - 1 901 369-3600 Work		
Email Addresses:			
Establishment Details			
Company Name:	FedEx Express		
Employer ID:			
DUN's Number:			
Parent Company Name:			
Address:			
Phones:	Type Country Code Area Code Number Ext		
Controlling Employer Name:			
Address:			
Phones:	Type Country Code Area Code Number Ext		
Complainant Information - M	r Mark Estabrook		
Complainant Name:			
	Post Office Box 1890 Manchaca TX 78652 US		
Alternate Address:	Seham, Seham, Meltz & Petersen, LLP 445 Hamilton Avenue, Suite 1204		

		White Plain US	s NY 10601						
		Туре	Country Code	Area Co	de	Number	Ext		
	Phones:	Cellular	1	901		230-4933			
1101103.		Voice - Work	1	914		997-1346			
	Email Addresses:		ssmplaw@ssmplaw.com cargopilot@gmail.com						
Determination	n for Complainar	ıt - Mr Mar	k Estabrook						
Date	Determina	tion	Final Determin	nation	Dock	et Number		Comments	
	RD - Agency Dismissed/Non-m	erit	Yes						
Backlog Strategies Used for Complainant - Mr Mark Estabrook									
Determinatio	n Amounts for C	omplainan	t - Mr Mark Esta	brook					
	Backpay:								
	Punitive/Civil:								
	Compensatory:								
	Interest:								
	Total:	\$.00							
Compla	inant Reinstated:	NO							
DWPP Appeal	S	·							
· · · · · · · · · · · · · · · · · · ·	Appeal Filed:				·				
Acknowledge	ment Letter Sent:								
Investigativ	e File Requested:								
<del></del>	ive File Received:								
DWF	PP Determination:								
£	Appeal Committee Determination:								
Appe	al Determination:								
Det	ermination Code:								
	tive File Returned Reinvestigation):								
	Comments:								
Case Commer	nts								
	Case Comments:								
Additional Int	formation								
Tracking Info	rmation								
	Tracking Info:								
National:									
No Data Found									
Regional:									
No Data Found			· · · · · · · · · · · · · · · · · · ·						
Admin Histor	У								
	tive Closure Date:								
	for Administrative Closure:								
	etailed Reason for histrative Closure:								

Exit

Version 2.10.1 <u>Disclaimer</u> \*=Required Field

#### U.S. Department of Labor

Occupational Safety and Health Admil-Atlanta Regional Office Sam Nunn Federal Center 61 Forsyth Street, SW Room 6T50 Atlanta, Georgia 30303 (678) 237-0400 (678) 237-0447 FAX

iOn



July 15, 2014

Mark Estabrook c/o Lee Seham, Attorney Seham, Seham, Meltz & Petersen, LLP 445 Hamilton Avenue, Suite 1204 White Plains, NY 10601

Re: FedEx Express / Estabrook / 4-1760-14-002

Dear Mr. Estabrook:

This is to advise you that we have completed our investigation of the above referenced complaint filed by Mr. Mark Estabrook (Complainant) against FedEx Express (Respondent) on October 9, 2013, with an amendment dated April 16, 2014, under the Wendell H. Ford Aviation Investment and Reform Act for the 21st Century, (AIR21), 49 U.S.C. §42121. In brief, Complainant alleged that Respondent placed him in a Non-Qualified (NOQ) flight status in August 2013 and again in April 2014, for requesting a meeting with Respondent's Chief Executive Officer (CEO) to discuss safety related concerns.

Following an investigation by a duly authorized investigator, the Secretary of Labor, acting through his agent, the Regional Administrator for the Occupational Safety and Health Administration (OSHA), Region IV, finds that there is no reasonable cause to believe that Respondent violated AIR21 and issues the following findings:

#### Secretary's Findings

Complainant was placed in NOQ flight status on August 5, 2013 and again in April 2014. On October 9, 2013, with amendment dated April 16, 2014, Complainant filed a complaint with the Secretary of Labor alleging that Respondent retaliated against him in violation of AIR21. As this complaint was filed within 90 days of the alleged adverse action(s), it is deemed timely.

Respondent is an air carrier within the meaning of 49 U.S.C. §42121 and 49 U.S.C. §40102(a)(2).

Complainant is an employee within the meaning of 49 U.S.C. §42121.

Complainant requested a meeting via an email sent to Respondent System Chief Pilot on August 4, 2013 "for the purpose of discussing security issues" with Respondent's CEO, "Fred," referring to Fred Smith, CEO of FedEx. More specifically, Complainant wanted to discuss "something related to 9/11." Although Respondent believed this request was an inappropriate method of arranging a meeting with the CEO of a global enterprise, Respondent's Chief Pilot nonetheless scheduled a meeting for August 9, 2013. Present at this meeting was Complainant's Fleet



Captain, Respondent Managing Director of Aviation and Regulatory Security (Security Director), and Complainant. Of note, prior to the meeting, Complainant was removed from the flight schedule, with pay, due to Respondent's apprehension based upon the nature of Complainant's email. According to Respondent, Complainant acknowledged understanding of the reason for his placement on NOQ status. During the meeting, Complainant explained his uneasiness with Respondent's practice of providing shipment tracking information on-line. Complainant opined that terrorist groups could use this information in carrying out attacks and thus suggested that the Department of Homeland Security be asked to instruct airlines to cease making tracking information readily available. Complainant also spoke about a former Respondent employee who is currently serving a prison term for attempted hijacking of an airplane. Specifically, Complainant reported hearing "rumors" that the former employee had converted to Islam and may secretly be communicating with terrorists and providing them with operational data. According to Respondent, the Fleet Pilot and Security Director, found Complainant's comments to be, "curious and quite disconcerting."

After the meeting concluded, and due to the nature of the conversation, Respondent felt it was necessary to ensure Complainant's ability to safely perform his necessary job functions. Therefore, Respondent directed Complainant to be evaluated by an aeromedical advisor. This instruction was made pursuant to the applicable Collective Bargaining Agreement (CBA), which allows for Respondent to "direct a pilot to contact or see the Company's aeromedical advisor if the Company has reasonable basis to question whether a pilot has developed or recovered from and impairment to his ability to perform duties as a pilot. A pilot in active status who is directed to contact or see the Company's aeromedical advisor, shall be removed from any conflicting scheduled activities with pay until the aeromedical advisor determines whether the pilot is fit for flight duty." FedEx Express Pilot's Collective Bargaining Agreement, Section 15.D.1 & 2. The available testimonial and documentary evidence demonstrates that Respondent had a subjectively reasonable basis for directing Complainant's evaluation and seemingly complied with all the administrative requirements of the CBA provision.

Complainant initially spoke with Respondent's aeromedical advisor on August 16, 2013. After the conversation, Respondent's aeromedical advisor found sufficient cause for recommending that Complainant undergo a full psychiatric evaluation. Complainant was thereafter referred to an independent psychiatrist. This secondary evaluation was completed on September 11, 2013 and found Complainant unfit for flying duties. Following the applicable CBA procedures, Complainant then submitted an evaluation previously performed by a doctor of Complainant's choosing as a "secondary evaluation" indicating he was in fact fit to fly. Because the medical evaluations were inconsistent a Medical Review Panel was convened and it was ultimately determined that Complainant was fit to return to duty. Complainant was therefore returned to active status and received all owed monetary compensation and leave.

In April 2014, Complainant suffered physical injuries while off-duty. Once medically cleared, he flew several flights without incident. However, Complainant was placed in NOQ status, with pay, once Respondent realized that an updated medical opinion, formally authorizing Complainant to return to service, had not been provided by Complainant. Complainant was immediately returned to qualified flight status upon Respondent's receipt of the necessary documentation.

Respondent's proffered non-retaliatory basis for the Complainant's NOQ status in August 2013, was predicated upon their subjective belief that Complainant may not have been medically qualified to perform his duties as a pilot. Respondent therefore adhered to the CBA requirements regarding evaluation by an Aviation Medical Examiner. In regards to the April 2014 NOQ status, the evidence once again demonstrates that the requirements imposed by Respondent were in accordance with the applicable rules, regulations and policies. It appears, in both situations, Respondent was justified in the actions taken with no evidence of retaliatory intent identified. The fact that Complainant was, without unnecessary delay, put back on active flight status when Respondent's concerns were eliminated, and steps taken to ensure no monetary or benefit lost, further counters Complainant's contentions.

Consequently, this complaint is dismissed.

Respondent and Complainant have 30 days from receipt of these Findings to file objections and to request a hearing before an Administrative Law Judge (ALJ). If no objections are filed, these Findings will become final and not subject to court review. Objections must be filed in writing with:

Chief Administrative Law Judge Office of Administrative Law Judges U.S. Department of Labor 800 K Street, NW, Suite 400 Washington, D.C. 2001-8002 (202) 693-7452 FAX (202) 693-7365

With copies to:

Federal Express Corporation 3620 Hacks Cross Rd., Bldg. B - 3d Fl. Memphis, TN 38125

Kurt A. Petermeyer, Regional Administrator Occupational Safety and Health Administration Sam Nunn Atlanta Federal Center 61 Forsyth Street, S.W., Room 6T50 Atlanta, GA 30303

In addition, please be advised that the U.S. Department of Labor generally does not represent any party in the hearing; rather, each party presents his or her own case. The hearing is an adversarial proceeding before an ALJ, in which the parties are allowed an opportunity to present their evidence *de novo* for the record. The ALJ who conducts the hearing will issue a decision based on the evidence, arguments, and testimony presented by the parties. Review of the ALJ's decision may be sought from the Administrative Review Board, to which the Secretary of Labor has delegated responsibility for issuing final agency decisions under AIR21. A copy of this letter has been sent to the Chief Administrative Law Judge along with a copy of the complaint. The

rules and procedures for the handling of AIR21 cases can be found in Title 29, Code of Federal Regulations Part 1979, a copy of which may be obtained at <a href="www.whistleblowers.gov">www.whistleblowers.gov</a>.

Sincerely,

Lauren Fehlman

Regional Supervisory Investigator

cc: Chief Administrative Law Judge, USDOL

DWPP

Matthew Davison, Attorney for Respondent

FAA

Postmark

Here

■ Complete items 1, 2, and 3. Also complete item 4 if Restricted Delivery is desired.

SENDER COMPLETE THIS SECTION

#### U.S. Department of Labor

Occupational Safety and Health Admil Atlanta Regional Office Sam Nunn Federal Center 61 Forsyth Street, SW Room 6T50 Atlanta, Georgia 30303 (678) 237-0400 (678) 237-0447 FAX



July 15, 2014

Chief Administrative Law Judge Office of Administrative Law Judges U. S. Department of Labor 800 K Street NW, Suite 400 North Washington, D.C. 20001-8002

Re: FedEx Express / Estabrook / 4-1760-14-002

Dear Sir or Madam:

The above referenced matter is a complaint of retaliation filed under the Wendell H. Ford Aviation Investment and Reform Act for the 21<sup>st</sup> Century. Enclosed are copies of the Secretary's Findings, a copy of the original complaint, and the first page of the report of investigation should either party request a hearing before an Administrative Law Judge.

Sincerely,

Lauren Fehlman

Regional Supervisory Investigator

Enclosures: Secretary's Findings

Copy of Complaint

Report of Investigation (First Page Only)



#### Fehlman, Lauren - OSHA

From: Fehlman, Lauren - OSHA

**Sent:** Tuesday, July 15, 2014 3:43 PM

To: 'FAA-AIR21@faa.gov'

Subject: FedEx Express/Estabrook/4-1760-14-002

Attachments: SKMBT\_C45414071515050.pdf

Please find attached the Secretary's Findings for the Subject case. If you need any additional information, please feel free contact me.

Sincerely,

Lauren Fehlman

Regional Supervisory Investigator Department of Labor, OSHA Nashville Area Office 51 Century Blvd, Suite 340 Nashville, TN 37214 615-232-3803

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#### Fehlman, Lauren - OSHA

From: Fehlman, Lauren - OSHA

**Sent:** Tuesday, July 15, 2014 3:51 PM

To: (b) (7)

Cc: Rosa, Anthony - OSHA

Subject: FedEx Express/Estabrook/4-1760-14-002

Attachments: SKMBT\_C45414071515050.pdf

Please find attached the Secretary's Findings for the Subject case.

Lauren Fehlman

Regional Supervisory Investigator Department of Labor, OSHA Nashville Area Office 51 Century Blvd, Suite 340 Nashville, TN 37214 615-232-3803

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From:

Lee Seham <ssmpls@aol.com>

Sent:

Wednesday, December 18, 2013 9:26 AM

To:

Brush, Jason - OSHA

Subject:

Re: FedEx/Estabrook - Case No. 4-1760-14-002

#### Dear Mr. Brush:

This email will serve to confirm that, in view of the international travel plans of both myself and my client, you have extended our deadline for rebuttal until January 15, 2014.

Thank you for your consideration.

Lee Seham, Esq. Seham, Seham, Meltz & Petersen, LLP 445 Hamilton Avenue, Suite 1204 White Plains, New York 10601

Tel: (914) 997-1346 Fax: (914) 997-7125

Email: <a href="mailto:ssmpls@aol.com">ssmpls@aol.com</a> Website: <a href="mailto:www.ssmplaw.com">www.ssmplaw.com</a>

Other offices located in \*Manhattan \*Houston \*Minneapolis \*Seattle

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----Original Message----

From: Brush, Jason - OSHA <Brush, Jason@dol.gov>

To: SSMPLS <<u>SSMPLS@aol.com</u>> Sent: Mon, Dec 16, 2013 9:14 am

Subject: RE: FedEx/Estabrook - Case No. 4-1760-14-002

Mr. Seeham,

Thanks for the phone call this morning. Per our discussion, I have attached a copy of FedEx's position. Should you have any rebuttal, please provide it to me no later than January 3, 2013. I am allowing the extra days due to upcoming holidays and anticipated office closures.

In the meantime, if there is anything I can do to assist you, please do not hesitate to contact me.

Respectfully,

Jason P. Brush Regional Investigator

U.S. Department of Labor – OSHA Nashville Area Office 51 Century Blvd, Suite 340 Nashville, TN 37214

Phone: (615)232-3803 Fax: (615)232-3827

From: David Knox <david.knox@fedex.com>

Sent: Monday, November 18, 2013 8:00 PM

To: Brush, Jason - OSHA

Cc: Laurie Bond

Subject: Estabrook v. FedEx Express - Case No. 4-1760-14-002

#### Mr. Brush,

It was a pleasure talking to you earlier today. I wanted to confirm my understanding that the due date for FedEx's response to Mr. Estabrook's complaint is December 2. If my understanding is incorrect, please let me know at your earliest convenience. Thank you.

#### David P. Knox

Senior Counsel Federal Express Corporation 3620 Hacks Cross Rd., Bldg B - 3d Fl. Memphis, Tennessee 38125

Telephone: 901-434-6286
Facsimile: 901-434-9271
Email: david.knox@fedex.com

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From:

SSMPLS@aol.com

Sent:

Tuesday, November 05, 2013 8:19 AM

To:

Brush, Jason - OSHA

Subject:

Re: FedEx/Estabrook - Case No. 4-1760-14-002

Dear Sir:

Thank you very much for your quick response.

Lee Seham, Esq. Seham, Seham, Meltz & Petersen, LLP 445 Hamilton Avenue, Suite 1204 White Plains, New York 10601

Tel: (914) 997-1346 Fax: (914) 997-7125

Email: <a href="mailto:ssmplaw.com">ssmplaw.com</a> Website: <a href="mailto:www.ssmplaw.com">www.ssmplaw.com</a>

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In a message dated 11/4/2013 6:37:34 P.M. Eastern Standard Time, Brush.Jason@dol.gov writes:

Good afternoon,

I apologize for the oversight in not enclosing the Designation of Representation form. Since you presented us with a cover letter notice of appearence, it is not necessary for you to complete that particular form.

Jason P. Brush Investigator U.S. Department of Labor-OSHA

Sent from my Verizon Wireless 4G LTE DROID

#### SSMPLS@aol.com wrote:

Dear Sir:

We received today via certified mail a letter dated October 28, 2013, signed by Regional Supervisory Investigator Lauren Fehlman, which references you as the Regional Investigator and provides your contact information.

We thank you for your response and take this opportunity to clarify that the Complainant in this matter is Captain Mark Estabrook. Our firm serves as his legal counsel.

The October 28 letter references the enclosure of a Designation of Representative form; however, the form was not enclosed. We respectfully request that you forward this form to us at your convenience.

Lee Seham, Esq. Seham, Seham, Meltz & Petersen, LLP 445 Hamilton Avenue, Suite 1204 White Plains, New York 10601

Tel: (914) 997-1346 Fax: (914) 997-7125

1

Email: ssmpls@aol.com Website: www ညlaw.com Other offices located in \*Manhattan \*Houston \*Minneapolis \*Seattle

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From:

SSMPLS@aol.com

Sent:

Monday, November 04, 2013 1:29 PM

To:

Brush, Jason - OSHA

Cc:

cargopilot@gmail.com

Subject:

FedEx/Estabrook - Case No. 4-1760-14-002

#### Dear Sir:

We received today via certified mail a letter dated October 28, 2013, signed by Regional Supervisory Investigator Lauren Fehlman, which references you as the Regional Investigator and provides your contact information.

We thank you for your response and take this opportunity to clarify that the Complainant in this matter is Captain Mark Estabrook. Our firm serves as his legal counsel.

The October 28 letter references the enclosure of a Designation of Representative form; however, the form was not enclosed. We respectfully request that you forward this form to us at your convenience.

Lee Seham, Esq. Seham, Seham, Meltz & Petersen, LLP 445 Hamilton Avenue, Suite 1204 White Plains, New York 10601

Tel: (914) 997-1346 Fax: (914) 997-7125

Email: ssmpls@aol.com Website: www.ssmplaw.com

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# U.S. DEPARTMENT OF LABOR OCCUPATIONAL SAFETY AND HEALTH ADMINISTRATION

#### **DESIGNATION OF REPRESENTATIVE**

Mark Estabrook	•
V.	Case No. 4-1760-14-002
FedEx Express	
TO:  Jason P. Brush, Regional Investigator U.S. Department of Labor – OSHA Nashville Area Office 51 Century Blvd., Suite 340 Nashville, TN 37214 Phone: (615) 232-3803 Facsimile: (615) 232-3827 Email: brush.jason@dol.gov  The undersigned hereby enters his appearance a	s representative of <b>Federal Express</b>
Corporation (identified in this matter as "Fed	dEx Express") in the above captioned matter.
Simulation of Branch Street	Representative's Address and ZIP Code
Signature of Representative	Federal Express Corporation
David P. Knox	3620 Hacks Cross Road, Bldg B – 3d Floor Memphis, Tennessee 38125
Senior Counsel	Telephone: (901) 434-6286
Title 11/1/2013	Facsimile: (901) 434-9279 Email: david.knox@fedex.com
Date	



November 7, 2013

#### VIA ELECTRONIC MAIL: brush.jason@dol.gov AND FEDEX DELIVERY

Mr. Jason Brush Regional Investigator U.S. Department of Labor - OSHA Nashville Area Office 51 Century Blvd., Suite 340 Nashville, Tennessee 37214

RE: Mark Estabrook v. FedEx Express

OSHA Case Number 4-1760-14-002

FedEx Matter No. 60-14499

Dear Mr. Brush:

I am an attorney in the Legal Department for Federal Express Corporation. My department handles the employment-related legal affairs for Federal Express Corporation, including responding to complaints of discrimination filed with your agency. The above-referenced complaint has been assigned to me for response. I will submit a Designation of Representative form shortly. As noted therein, please direct all further communications regarding this matter to my attention at the following address:

David P. Knox, Senior Counsel Federal Express Corporation 3620 Hacks Cross Road, Bldg. B – 3d Floor Memphis, Tennessee 38125 Email: <u>david.knox@fedex.com</u> Telephone: (901) 434-6286

Facsimile: (901) 434-9279

We received your letter dated October 28, 2013, enclosing a copy of the complaint, on November 6, 2013. Accordingly, we will submit a written response to Mr. Estabrook's

Mr. Jason Brush November 7, 2013 Page 2

allegations by November 26. If you believe our response is due by an earlier date, please let me know your proposed deadline as soon as possible.

In the meantime, if you have any questions or need any additional information, please feel free to contact me.

Sincerely,

FEDERAL EXPRESS CORPORATION

David P. Knox

Senior Counsel

cc: Lee Seham

Seham, Seham, Meltz & Petersen, LLP

1025346

#### U.S. Department of Labor

Occupational Safety and Health Administration Atlanta Regional Office Sam Nunn Federal Center 61 Forsyth Street, SW Room 6T50 Atlanta, Georgia 30303 (678) 237-0400 (678) 237-0447 FAX



October 28, 2013

Whistleblower Protection Program Manager Office of Audit and Evaluation (AAE-2) FAA National Headquarters (FOB 10A) 800 Independence Avenue, S.W., Suite 911 Washington, DC 20591

Re: FedEx Express / Estabrook / Case No. 4-1760-14-002

Dear Sir or Madam:

I am enclosing for your information a complaint filed under the Wendell H. Ford Aviation Investment and Reform Act for the 21st Century, 49 U.S.C. §42121. This complaint is currently under investigation by the Occupational Safety and Health Administration.

Sincerely,

LAUREN FEHLMAN

Regional Supervisory Investigator

Enclosures: Copy of Complaint

#### U.S. Department of Labor

Occupational Safety and Health Administration Atlanta Regional Office Sam Nunn Federal Center 61 Forsyth Street, SW Room 6T50 Atlanta, Georgia 30303 (678) 237-0400 (678) 237-0447 FAX



October 28, 2013

FedEx Express 3610 Hacks Cross Road Memphis, TN 38124

Re: FedEx Express/Estabrook/Case No. 4-1760-14-002

Dear Sir or Madam:

We hereby serve you notice that a complaint has been filed with this office by Mr. Mark Estabrook (Complainant) alleging retaliatory employment practices in violation of the whistleblower provisions of Wendell H. Ford Aviation Investment and Reform Act for the 21st Century, 49 U.S.C. §42121 (AIR 21). A copy of the complaint is enclosed.

The Occupational Safety and Health Administration (OSHA) is responsible for enforcing the whistleblower provisions of AIR 21, and will conduct its investigation following the procedures outlined in 29 CFR Part 1979. You may obtain a copy of the pertinent statute and regulations at <a href="http://www.whistleblowers.gov">http://www.whistleblowers.gov</a>. Upon request, a printed copy of these materials will be mailed to you.

Under these procedures, OSHA will disclose to the parties information relevant to the resolution of the case as well as provide all parties an opportunity to fully respond. As such, both you and Complainant will receive a copy of each other's submissions to OSHA that are responsive to the above referenced whistleblower complaint. We request that any future documents that you submit to OSHA, you also send a copy to the Complainant at the address below:

Lee Seham Seham, Seham, Meltz & Petersen, LLP 445 Hamilton Avenue, Suite 1204 White Plains, New York 10601

If the information provided contains private, personally identifiable information about individuals other than the complainant, such information, where appropriate, should be redacted before disclosure. OSHA may contact the party directly for the un-redacted copy, if necessary.

We would appreciate receiving from you within 20 days a written account of the facts and a statement of your position with respect to the allegation that you have retaliated against Complainant, in violation of the Act. Please note that a full and complete initial response, supported by appropriate documentation, may help to achieve early resolution of this matter. Voluntary resolution of complaints can be affected by way of a settlement agreement at any time.



Within 20 days of your receipt of this complaint you may submit to this agency a written statement and any affidavits or documents explaining or defending your position. Within the same 20 days you may request a meeting to present your position. The meeting will be held before the issuance of any findings and a preliminary order. At the meeting, you may be accompanied by counsel and by any persons relating to the complaint, who may make statements concerning the case.

If investigation provides this agency with reasonable cause to believe that the Act has been violated and reinstatement of the complaint is warranted, you will again be contacted prior to the issuance of findings and a preliminary order, at which time you will be advised of the substance of the relevant evidence supporting the complainant's allegations, and you will be given the opportunity to submit a written response, to meet with the investigator and to present statements from rebuttal witnesses. Your rebuttal evidence must be presented within ten (10) business days of this agency's notification described in this paragraph.

Attention is called to your right and the right of any party to be represented by counsel or other representative in this matter. In the event you choose to have a representative appear on your behalf, please have your representative complete the Designation of Representative form enclosed and forward it promptly. All communications and submissions should be made to the investigator assigned below. Your cooperation with this office is invited so that all facts of the

case may be considered.

#### Sincerely,

Jason P. Brush
Regional Investigator
U.S. Department of Labor - OSHA
Nashville Area Office
51 Century Blvd, Suite 340
Nashville, TN 37214
Ph: (615) 232-3803

Fax: (615) 232-3827

Email: brush.jason@dol.gov

LAUREN FEHLMAN

Regional Supervisory Investigator

Enclosure: Designation of Representative

Copy of Complaint

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#### U.S. Department of Labor

Occupational Safety and Health Administration Atlanta Regional Office Sam Nunn Federal Center 61 Forsyth Street, SW Room 6T50 Atlanta, Georgia 30303 (678) 237-0400 (678) 237-0447 FAX



October 28, 2013

Seham, Seham, Meltz & Petersen, LLP 445 Hamilton Avenue, Suite 1204 White Plains, New York 10601

Re: FedEx Express/Estabrook/Case No. 4-1760-14-002

Dear Mr. Seham:

This letter acknowledges receipt of your whistleblower complaint filed under Wendell H. Ford Aviation Investment and Reform Act for the 21st Century, 49 U.S.C. §42121 (AIR 21), on October 21, 2013 against FedEx Express (Respondent).

The Occupational Safety and Health Administration (OSHA) is responsible for enforcing the whistleblower provisions of AIR 21, and will conduct its investigation following the procedures outlined in 29 CFR Part 1979. You may obtain a copy of the pertinent statute and regulations at <a href="http://www.whistleblowers.gov">http://www.whistleblowers.gov</a>. Upon request, a printed copy of these materials will be mailed to you.

Under these procedures, OSHA will disclose to the parties information relevant to the resolution of the case as well as provide all parties an opportunity to fully respond. As such, both you and Respondent will receive a copy of each other's submissions to OSHA that are responsive to the above referenced whistleblower complaint. We have notified Respondent of the filing of this complaint and provided Respondent with a copy. We request that any future documents that you submit to OSHA, you also send a copy to the Respondent at the address below:

FedEx Express 3610 Hacks Cross Road Memphis, TN 38124

If the information provided contains private, personally identifiable information about individuals other than you, such information, where appropriate, should be redacted before disclosure. OSHA may contact the party directly for the unredacted copy, if necessary.

Attention is called to your right and the right of any party to be represented by counsel or other representative in this matter. In the event you choose to have a representative appear on your behalf, please have your representative complete the Designation of Representative form enclosed and forward it promptly.

At this time, an investigator has been assigned to your case and will be contacting you in the near future. In the interim, please save any evidence bearing on your complaint, such as notes, minutes, letters, or check stubs, etc., and have them ready when the investigator named below



meets with you. It will be helpful for you to write down a brief factual account of what happened and to prepare a list of the names, addresses, and telephone numbers of the potential witnesses, together with a brief summary of what each witness should know.

You are expected to cooperate in the investigation of your complaint and failure to do so may cause your complaint to be dismissed.

Sincerely,

Jason P. Brush
Regional Investigator
U.S. Department of Labor- OSHA
Nashville Area Office
51 Century Blvd, Suite 340
Nashville, TN 37214
PH: (615) 232-3803

PH: (615) 232-3803 Fax: (615) 232-3827

Email: brush.jason@dol.gov

LAUREN FEHLMAN
Regional Supervisory Investigator

Enclosure: Designation of Representative

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Case Activity Worksheet

Occupational Safety and Health Administration

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Case Type: AIR21 S	tatutory Implication:			
Allegation: P - Partic	ipation in Safety and Health activities Inves	tigator: Br	ısh,Jason	Assigned Date: 10/25/13
	plainant alleged that he was retaliated again tus and ordered to seek mental health service			
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Respondent Information	Name: FedEx Express		Phones:	Emails:
Primary Address:	3610 Hacks Cross Road	W	(901)369-3600	
	Memphis TN 38124 UNITED STATES			_
Alternate Address:				
	Wash Batabasak	1028	Phones:	Emails:
Complainant Information	n Name: Mr Mark Estabrook			
Primary Address:	Post Office Box 1890	c	(901)230-4933	ssmplaw@ssmplaw.com
	Manchaca TX 78652 UNITED STATES	W	(914)997-1346	cargopilot@gmail.com
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Note: This report contains sensitive information that may not be appropriate for distribution outside OSHA. Local offices should review the information BEFORE it is provided to outside requestor.

### SEHAM, SEHAM, MELTZ & PETERSEN, LLP

Attorneys at Law 445 Hamilton Avenue, Suite 1204 White Plains, New York 10601 Tel: (914) 997-1346

FAX: (914) 997-7125 ssmplaw@ssmplaw.com www.ssmplaw.com

August 12, 2014

#### BY FED EX

Chief Administrative Law Judge Office of Administrative Law Judges U.S. Department of Labor 800 K Street, NW, Suite 400 Washington, DC 20001-8002

Re: Estabrook v. Federal Express Corporation

Case No. 4-1760-14-002

Dear Sir:

This firm represents the Complainant, Captain Mark Estabrook, in the above AIR21 case.

Please find enclosed the Complainant's Objections to Secretary's Findings. Complainant requests a hearing before an Administrative Law Judge.

Respectfully submitted,

Lee Scham/ St

Lee Seham

cc: Federal Express Corporation

3620 Hacks Cross Road, Bldg. B – 3d Floor

Memphis, TN 38125

Kurt A. Petermeyer, Regional Administrator Occupational Safety and Health Administration Sam Nunn Atlanta Federal Center 61 Forsyth Street, S.W., Room 6T50 Atlanta, GA 30303

# OFFICE OF ADMINISTRATIVE LAW JUDGE UNITED STATES DEPARTMENT OF LABOR

) )
)
) OBJECTIONS TO
) SECRETARY'S FINDINGS
) Case No. 4-1760-14-002
)
) )

Complainant Captain Mark Estabrook, by his attorneys, Seham, Seham, Meltz & Petersen, LLP, submits the following objections to the Secretary's Findings in this matter dated July 15, 2014:

#### **OBJECTIONS**

1. The Secretary's mischaracterization of the original complaint, chronology of events and neglect of evidence begins in the lead paragraph of his July 15, 2014 letter of findings to Complainant:

"In brief, Complainant alleged that Respondent placed him in a Non-Qualified (NOQ) flight status in August 2013 and again in April 2014, for requesting a meeting with Respondent's Chief Executive Officer (CEO) to discuss safety related concerns."

The Secretary's Findings gave no consideration to, or evaluation of, Complainant Estabrook's protected activity related to his refusal of Respondent's directive to depart Laredo, Texas, into a line of known severe thunderstorms and turbulence in violation of the Company's Airbus A300/310 Pilot Handbook, Flight Operations Manual and government FAA safety regulations. Complainant's refusal to accept Respondent's reckless disregard for Air Traffic Control's denial of a flight clearance to Memphis, is exactly the kind of protected decision-making that the AIR21 legislation was designed to protect and encourage. This incident was clearly referenced in paragraphs 4-8 of the Complaint (Attachment A) occurring in the time frame of April 10 to May 2, 2013 (and previously recorded in a separate AIR21 OSHA Submission 861872), as the basis for Respondent's subsequent discriminatory retaliation.

- 2. The Secretary's Findings failed to apply the inference or presumption in favor of a finding of discrimination to the Respondent's conduct toward Complainant Estabrook subsequent to the Laredo Departure as required by well-established AIR21 precedent. *Clark v. Pace Airlines, Inc.*, ARB No. 04-150, ALJ No. 2003-AIR-28 (ARB Nov. 30, 2006), slip op. at 12-13.
- 3. The Secretary's Findings erroneously hold that the Respondent was "justified" in placing Estabrook on Non-Qualified (NOQ) flight status in August 2013 to the extent that it bases this justification on events that occurred at an August 9, 2013 meeting between Complainant Estabrook and Respondent's representatives. Respondent's placement of Complainant on NOQ flight status occurred on August 5, 2013, which *pre-dated* the August 9, 2013 meeting.

- 4. The Secretary's Findings err to the extent that it insinuates that Complainant's "acknowledged understanding of the reason for his placement on NOQ status" equated to his acceptance of the legitimacy of his placement on NOQ flight status. In fact, Complainant merely concluded the Respondent's Chief Pilot was retaliating against him for his refusal to fly into a line of thunderstorms several months prior and his subsequent filing of an AIR21 complaint in response to the initiation of disciplinary action against him in retaliation for his protected activity related to the Laredo departure. In further retaliation for Estabrook's protected activity, Respondent's Chief Pilot invented new allegations against Estabrook when he falsely alleged that Estabrook had suffered a ministroke. Captain William McDonald made this accusation to both FedEx legal counsel and flight management prior to the August 9, 2013 meeting with Complainant Estabrook.
- 5. The Secretary's Findings failed to recognize that the Respondent's placement of Captain Estabrook on NOQ flight status resulted in a loss of flight privileges and overtime opportunities, denigrated Complainant Estabrook's professional reputation and stature among his fellow pilots and had a stigmatizing and threatening effect designed to chill Complainant Estabrook and other FedEx pilots from engaging in protected activity.
- 6. The Secretary's Findings erroneously suggest that the Respondent provided Complainant Estabrook with a reason for his placement on NOQ flight status. Such is not the case. To date, Respondent's only timely explanation to Complainant for his grounding and directed medical evaluation was simply that "he knew too much." Only after this present AIR21 action commenced did the Respondent create its shifting rationale and defenses.

- 7. The Secretary's Findings erroneously determined that Complainant Estabrook's reference to the Respondent's CEO as "Fred" in an August 4, 2013 email seeking a phone call to discuss security concerns "justified" placing Complainant on NOQ flight status. The Secretary's Findings failed to give proper consideration of evidence demonstrating that the Respondent's CEO is and was frequently referred to as "Fred" throughout the history of the company," that he and the Respondent have claimed to maintain an open door policy for the carrier's pilots, and that Complainant's past service as Security Chairman for the FedEx Pilots Association (FPA) resulted in a legitimate expectation that he would be able to raise security issues directly with the CEO without suffering the retaliatory response of being placed on NOQ flight status and/or subject to mandatory psychiatric evaluation. Further, Complainant had previously briefed FedEx Express Executive Vice President and Chief Operating Officer William J. Logue in 2002 on his security concerns, and it is only logical that the next officer in the company's hierarchy would be CEO Fred Smith.
- 8. The Secretary's Findings mischaracterized the nature of Complainant Estabrook's protected activity on August 9, 2013, relating to Safe Cargo practices, which is detailed in the Complaint at paragraphs 9-14.
- 9. In general, the Secretary's Findings failed to make any effort to assess the relative credibility of the Respondent's representatives and Complainant, but rather improperly resolved all factual disputes in favor of the Respondent without providing any rationale.
- 10. In making its factual determinations, the Secretary's Findings failed to take into consideration the Respondent's resort to pretext and shifting rationales in evaluating the Respondent's credibility, including the Respondent's initial reliance on its supposition

and false allegation that Complainant Estabrook posted on an internet website as "Mayday Mark" (Complaint §§ 15-17), and attempts to pressure Complainant Estabrook to admit that he had suffered a Temporary Ischemic Attack (TIA). When Respondent's legal and flight departments concluded at the August 9, 2013 meeting that Complainant had in fact not suffered a "mini-stroke" and had not posted such an admission on an internet bulletin board, they began looking for new excuses and strategies by which they could ground Complainant Estabrook. The Secretary completely ignores Respondent's actions and misapplies the chronology of events.

- 11. The Secretary's Findings failed to address evidence undermining the credibility of Respondent's denial of retaliatory motive including the admission by the Manager of A300/310 Fleet Operations, Captain Rob Fisher, that the reason for compelling Complainant Estabrook to submit to psychiatric evaluation was that "you know too much." (Complaint § 19). Complainant clearly and explicitly asked Respondent to preserve relevant recorded telephone calls as evidence and provided the Secretary the dates, phone numbers, times and duration of all relevant calls, but there is no mention of the Secretary's Investigator listening to any of the telephone calls in his findings or making any attempt to obtain this evidence from the Respondent on a voluntary basis.
- 12. The Secretary's Findings erroneously concludes that the "available testimonial and documentary evidence demonstrates that the Respondent had a subjectively reasonable basis for directing Complainant's [psychiatric evaluation]...." The Secretary's Investigator failed to properly investigate this matter, including, but not limited to: (a) properly analyzing the shifting rationales provided by the Respondent for demanding the psychiatric evaluation, (b) misapplying sections of the collective

bargaining agreement (CBA) without consideration for actual violations that preceded the order to submit to psychiatric evaluation, (c) failing to interview the medical professionals involved in the evaluation process, which ultimately confirmed Complainant Estabrook's fitness for flight, (d) failing to consider the defects and inconsistencies in Dr. Glass' psychiatric evaluation and improperly concluding that Dr. Glass acted as an "independent psychiatrist," or (e) failing to obtain or evaluate evidence identified by the Complainant, including audiotapes of conversations between Respondent representatives and the Complainant, which Complainant repeatedly asked the Investigator to request from the Respondent.

- 13. The Secretary's Findings erroneously concluded that the Respondent complied with the applicable CBA provisions in order to require Complainant Estabrook to submit to a psychiatric evaluation and made no effort to address or resolve the factual and legal arguments by the Complainant that the Respondent violated the applicable provisions of the CBA related to psychiatric evaluations of its pilots. (Complaint § 22 as supplemented by Complainant's submission dated January 27, 2014).
- 14. The Secretary's Findings erroneously concluded that Complainant was "immediately" returned to qualified flight status upon completion of his mental health evaluations and that he received "all owed monetary compensation and leave" when reinstated to flight duty upon completion of these evaluations. The Complainant did not receive full reimbursement for his costs or attorney's fees. In addition, the Complainant suffered additional adverse impact from the Respondent's discriminatory treatment for which he has not been made whole, including the cost and emotional stress of having his

job and license placed in jeopardy with false medical accusations while being subjected to intense simulator evaluations and additional flights with a Line Check Airman.

- 15. The Secretary's Findings tacitly accept the protected nature of the Complainant's protected activity under AIR21 detailed in paragraphs 4 through 14 of the Complaint, including the Complainant's good faith belief that the live tracking of cargo aircraft facilitated the use of such aircraft for terrorist purposes in a manner that failed to conform with 49 C.F.R. § 1544.103(a)(1); 49 C.F.R. § 1544.205(c)(1); 49 C.F.R. § 1544.205(a). Respondent's emulation of Soviet-style psychiatric evaluation and treatment to quiet the Complainant's protected activity is very disturbing for not only labor in the United States, but for the future security and safety of our national aviation system.
- 16. The Secretary's Findings erroneously concluded that Respondent was justified in the actions taken and that there was no evidence of retaliatory intent identified.
- 17. The Secretary's Findings erred in failing to conclude that Complainant
  Estabrook's protected activity as described in his Complaint was at minimum a
  contributing factor, if not the primary factor, in Respondent FedEx's demand for
  psychiatric analysis of Captain Estabrook, its ongoing directive that Captain Estabrook
  submit to psychological treatment, and its repeated removal of Captain Estabrook from
  flying status, and all other discriminatory personnel action described therein.
- 18. Complainant reserves the right to amend his complaint and objections to the Secretary's Findings upon review of evidence and testimony obtained through future discovery.
- 19. Complainant preserves his right to discovery and will immediately initiate all such processes, methods and rights afforded by this action and as permitted by law.

WHEREFORE, cause having been shown, Complainant Estabrook prays for an order against

Respondent FedEx as follows:

- A. For an Order directing FedEx to rescind its directive for Captain Estabrook to undergo any further mental health evaluation or treatment;
- B. For an Order directing FedEx to suppress, remove and expunge all disciplinary proceedings, medical and psychiatric evaluations and treatment histories concerning Captain Estabrook from FedEx personnel files, including all contracted medical agents' records;
- C. For an Order directing the removal and expungement of all references to psychiatric evaluation and treatment in all government records, including but not limited to, the Federal Aviation Administration:
- D. For an Order directing FedEx to cease and desist from all discriminatory conduct toward Captain Estabrook;
- E. For an Order awarding Captain Estabrook the costs of this action, including payment of reasonable attorney's fees;
- F. For an Order granting such additional relief as the Secretary of Labor, or other decision maker in this process, deems proper and just; and
- G. For an Order granting full compensatory damages including compensation for pain, suffering and emotional distress due to this adverse action in an amount that will deter Respondent from contemplating retaliatory actions against its employees in the future.

Dated: White Plains, New York August 12, 2014

SEHAM, SEHAM, MELTZ & PETERSEN, LLP

Lee Seham, Esq.

445 Hamilton Avenue - Suite 1204

White Plains, NY 10601

Tel. (914) 997-1346

Attorney for Complainant Captain Mark Estabrook

TO: Chief of Administrative Law Judge Office of Administrative Law Judges U.S. Department of Labor 800 K Street, NW, Suite 400 Washington, DC 20001-8002 Tel: (202) 693-7452

Fax: (202) 693-7365

cc: Federal Express Corporation
3620 Hacks Cross Road, Bldg. B – 3d Floor
Memphis, TN 38125

Kurt A. Petermeyer, Regional Administrator Occupational Safety and Health Administration Sam Nunn Atlanta Federal Center 61 Forsyth Street, S.W., Room 6T50 Atlanta, GA 30303

## BEFORE THE UNITED STATES DEPARTMENT OF LABOR

MARK ESTABROOK,	
Complainant	)
v.	) COMPLAINT
FEDERAL EXPRESS CORPORATION	)
Respondent.	)
	)

Complainant Captain Mark Estabrook, by his attorneys, Seham, Seham, Meltz & Petersen, LLP, as and for his Complaint states as follows:

#### NATURE OF THE CASE

1. Complainant Estabrook files this complaint against Federal Express Corporation ("FedEx") pursuant to 49 U.S.C. § 42121, based on FedEx's discriminatory treatment and retaliatory discipline in response to the complainant's protected activity. Complainant Estabrook seeks affirmative action to abate the violation (including, but not limited to, the cessation of discriminatory conduct and the rescission of retaliatory discipline and directives related to his mental health); reinstatement to his former position, including restoration of his compensation and all other terms, conditions, and privileges associated with his employment; all compensatory damages to which he is entitled under the statute; and reimbursement of all costs and expenses, including attorney's fees, related to this action.

#### **PARTIES**

- 2. Complainant Estabrook is a pilot currently employed by Respondent FedEx at his pilot domicile located in Memphis, Tennessee.
- 3. Respondent FedEx is an "air carrier" as that term is employed in 49 U.S.C. § 42121.

#### COMPLAINANT'S PROTECTED ACTIVITY

### Protected Activity Under 49 U.S.C. § 42121(a)(1), (2) and (4) - Laredo Departure

- 4. On April 10, 2013, Captain Estabrook refused to depart on a FedEx flight because of a severe and solid line of thunderstorms between his departure airport Laredo (LRD) and scheduled arrival airport Memphis (MEM). The airport tower, in fact, refused to issue a takeoff clearance because Memphis Center directed a hold on all inbounds.
- 5. In retaliation for his safety-based determination as Pilot-in-Command pursuant to 14 C.F.R. §§ 91.3(a), 91.13(a), and as further defined by the Company's own Flight Operations Manual (FOM) and pertinent Federal Aviation Regulations (FARs) Respondent FedEx commenced a disciplinary investigation of Captain Estabrook.
- 6. Respondent FedEx's retaliatory disciplinary investigation caused Captain

  Estabrook to file AIR 21 complaint number 861872 with the United States Department of

  Labor on April 29, 2013. (Exhibit A).
- 7. When Respondent FedEx subsequently terminated its disciplinary proceedings, Captain withdrew his AIR 21 action on or about May 2, 2013. (Exhibit B).
- 8. Upon information and belief, Complainant Estabrook's communication to Respondent FedEx of his determination to act in good faith compliance with applicable federal law relating to air carrier safety, and his subsequent complaint pursuant to 49

U.S.C. § 42121 in defense of such action, were contributing factors in the unfavorable personnel actions alleged in this complaint.

## Protected Activity Under 49 U.S.C. § 42121(a)(1) - Safe Cargo Practices

- 9. On August 9, 2013, Captain Estabrook sought to bring to FedEx's attention that its policy of publishing live tracking information relating to packages and aircraft in transit violated its obligations under federal law relating to air carrier safety in that the Respondent's policy had the effect of facilitating and maximizing the criminal destruction of cargo, aircraft, and human lives, by granting terrorists the ability to carefully select the timing of detonation.
- 10. Captain Estabrook had previously communicated these concerns to Respondent FedEx in his capacity as Security Chairman for the FedEx MEC Air Line Pilots Association (ALPA), the certified pilots' labor union for FedEx pilots in 2002. Complainant Estabrook desisted from his efforts to challenge FedEx's unsafe practices when he received an unfavorable response from his employer.
- 11. On August 3 and 4, 2013, however, Complainant Estabrook obtained various media reports concerning how al-Qaeda in the Arabian Peninsula (AQAP) had developed a strategy of planting explosives in packages carried by US-flag cargo carriers. On October 29, 2010, such explosive devices were discovered on both FedEx and UPS planes. Officials in the United States and Great Britain determined that part of AQAP's strategy was to carefully time the detonation of the explosives in order to maximize damage. The New York Times reported that AQAP relied on the package tracking feature on the cargo carriers' website to plan for the detonation of these devices in a manner that

would create the greatest damage.

(http://www.nytimes.com/2010/11/02/world/02terror.html?\_r=1&src=twrhp) In fact, terrorists in this incident shipped several "test" packages on UPS and FedEx prior to the shipment of the actual bombs in order to gain real-time tracking data for planning the optimum timing of detonation, just as Complainant Estabrook had predicted and reported to FedEx management in 2002.

- 12. On August 4, 2013, Captain Estabrook requested a meeting with Respondent FedEx for the purpose of discussing security issues that he previously had raised as the FedEx MEC ALPA Security Chairman. Respondent's System Chief Pilot and Managing Director/Flight Operations Captain William McDonald agreed on August 7, 2013, to arrange a meeting between Complainant Estabrook and FedEx management representatives; however, he also immediately removed Estabrook from flight status.
- 13. On August 9, 2013, Complainant Estabrook met with FedEx management representatives –FedEx legal counsel Robert Tice, Manager A300/310 Fleet Operations Captain Rob Fisher, and FedEx Vice President of Security Todd Ondra and communicated his concern that the Respondent's policy of publishing live tracking information relating to packages and aircraft in transit violated its obligations under federal law relating to air carrier safety in that the Respondent's policy had the effect of facilitating and maximizing the potential criminal destruction of cargo, aircraft, and human lives, by granting terrorists the ability to carefully select the timing of detonation.
- 14. In communicating his air carrier safety concerns, Captain Estabrook was acting in good faith to identify the Respondent's violations of federal law relating to air carrier safety, including the Respondent's duty to (a) "[p]rovide for the safety of persons and

property traveling on flights provided by the aircraft operator against acts of criminal violence and air piracy, and the introduction of explosives, incendiaries, or weapons aboard an aircraft," 49 C.F.R. § 1544.103(a)(1); (b) use the procedures in its security program to control cargo that it accepts for transport on an aircraft in a manner that: "[p]revents the carriage of any unauthorized person, and any unauthorized explosive, incendiary, and other destructive substance or item in cargo onboard an aircraft," 49 C.F.R. § 1544.205(c)(1); (c) "[p]reven[t] or dete[r] the carriage of any unauthorized persons, and any unauthorized explosives, incendiaries, and other destructive substances or items in cargo onboard an aircraft. 49 C.F.R. § 1544.205(a). In addition, under Respondent FedEx's federal mandated security program, Captain Estabrook, as an inflight security coordinator, is directed: if you see something, say something. 49 CFR §§ 1544.101, et seq.

# RESPONDENT'S RETALIATORY RESPONSE TO COMPLAINANT'S PROTECTED ACTIVITY

- 15. At the meeting on August 9, 2013, Respondent FedEx's representatives made no direct response to the safety-related concerns raised by Captain Estabrook. Instead, FedEx counsel Robert Tice asserted that Captain McDonald suspected Captain Estabrook of posting messages on an internet bulletin board under the name of "Mayday Mark," whose postings indicated that "Mayday Mark" was a pilot who had suffered a Temporary Ischemic Attack (TIA) or stroke. Tice then explained to Complainant Estabrook that FedEx was obligated to investigate whether Estabrook was "Mayday Mark" in order to ensure that Estabrook was physically fit to fly.
- 16. FedEx representatives had in their possession numerous pages of highlighted postings originating from the individual who identified himself as "Mayday Mark" and

asked pressing questions concerning their contents. During the entire course of the August 9<sup>th</sup> meeting, FedEx's representatives raised no other basis for questioning Captain Estabrook's medical status other than their suspicion that Estabrook was "Mayday Mark."

- 17. At all times, Captain Estabrook denied that he was "Mayday Mark" and, after a lengthy discussion of the facts relating to the "Mayday Mark" postings, FedEx's representatives accepted Estabrook's denials.
- 18. Shortly after Estabrook's August 9<sup>th</sup> meeting with FedEx representatives, Captain Fisher advised Captain Estabrook that he would be immediately returned to flying status.
- 19. Nevertheless, on the evening of August 9, 2013, Captain Fisher telephoned Complainant Estabrook and advised him that FedEx Security Director Todd Ondra insisted that Estabrook's flying status remain suspended until he submitted to a psychiatric evaluation. When Estabrook asked Captain Fisher why FedEx Security was demanding a psychiatric evaluation despite FedEx's determination earlier in the day that he was being returned to flying status, Fisher responded "all they said was is that you know too much."
- 20. Captain Estabrook has at all times relevant to this proceeding been in possession of a First Class Medical Certificate. Throughout his entire flying career, he has never been denied the issuance of a First Class Medical Certificate. In fact, two aeromedical examiners issued medical opinions in opposition to FedEx's directive that Estabrook undergo psychiatric evaluation. (Exhibit C and D).
- 21. Respondent FedEx has persisted in its demand that Complainant Estabrook submit to psychiatric evaluation, but has never provided a reasonable basis for this

demand. Captain Estabrook has complied with FedEx's directive that he undergo a psychiatric examination with the understanding that he would be terminated for insubordination if he did not. Captain Estabrook underwent a psychiatric evaluation by Dr. George S. Glass on September 11, 2013. FedEx's aeromedical advisor Dr. Thomas Bettes is now directing Complainant Estabrook to obtain psychological treatment. A contributing factor for FedEx's directive ordering psychological treatment is the Complainant's protected activity as described in this Complaint.

- 22. In demanding that Complainant Estabrook submit to psychiatric evaluation, FedEx violated contractual protocols that require FedEx to (a) only seek a medical examinations of a pilot where it has a "reasonable basis" to do so; (b) where such a "reasonable basis" exists, to refer the matter to FedEx's aeromedical advisor for his determination regarding the necessity of a medical examination; and (c) where the pilot's own aeromedical advisor disputes the necessity of a medical examination, to resolve the dispute by referral of the matter to a third medical doctor who acts as a tie-breaker.
- 23. Complainant Estabrook's protected activity as described in this Complaint was at minimum a contributing factor, and, upon information and belief, the primary factor, in Respondent FedEx's demand for Soviet-style psychiatric analysis of Captain Estabrook, its ongoing directive that Captain Estabrook submit to psychological treatment, its continuing refusal to reinstate Captain Estabrook to flying status, and all other discriminatory personnel action described herein.

WHEREFORE, cause having been shown, Complainant Estabrook prays for an order against Respondent FedEx as follows: